

Little Goal Enrolment Terms and Conditions

(Updated on 6 April 2025)

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1. Definition and Interpretation

Definition

1.1. The following definitions apply unless the context requires otherwise.

Centre: Refers to the office suite located at 16/1 Railway Parade, Burwood NSW 2134, Australia. If a Class is conducted at a different location, "Centre" will refer to the temporary venue as separately advised by us.

Class: A single session where students engage in learning activities related to a specific subject. A Class may be part of a structured learning program conducted during a Term or Holiday period.

Classroom: The designated space within the Centre used for teaching or tutoring.

Course: A structured series of sessions covering a specific subject or skill, conducted over a Term or Holiday period. A Course consists of multiple scheduled Classes per week and must be completed within the same Term or Holiday period. A Course may also be offered as a single session such as a one-day drawing workshop.

Early Bird Discount: Has the meaning defined in clause 11.2(a).

Holiday: Refers to the school holiday periods for NSW public schools in the eastern division, as published by the NSW Government. For example, our Autumn Holiday period aligns with the dates of autumn holidays specified at <https://www.nsw.gov.au/about-nsw/school-holidays>.

Little Goal: The registered business name, Little Goal (ABN: 12 854 419 291), under the Australian Securities & Investments Commission (ASIC). Website: www.littlegoal.au

New Student: Has the meaning defined in clause 11.1(d).

Referral Discount: Has the meaning defined in clause 11.1(a).

Referrer: A person who introduces a New Student to us.

Student: A person as identified in our enrolment form that submitted to us, and/or enrolled in a Class or Course, regardless of whether payment has been made.

Term: Refers to the school term periods for NSW public schools in the eastern division, as published by the NSW Government. E.g. when we refer to Term 1 in 2025, we follow the dates of term 1 specified at <https://www.nsw.gov.au/about-nsw/school-holidays>.

Terms and Conditions: Refers to this “Little Goal Enrolment Terms and Conditions”.

We/we/Us/us/Our/our: Refers to Little Goal, including its staff, teachers, employees, contractors, volunteers, helpers, and partners.

You/you/Your/your: Refers to:

- the Student, if the Student is an adult.
- the parents or guardians of the Student, if the Student is under 18 years of age.

Interpretation

1.2. In this terms & conditions, unless the context requires otherwise:

- a) the singular includes the plural and vice versa.
- b) headings are for convenience only and do not affect interpretation.
- c) a reference to Australian dollars, dollars, AUD, AU\$, \$, or A\$ is a reference to the lawful currency of Australia.
- d) the words ‘including’, ‘for example’, ‘such as’, ‘e.g.’ or similar expressions do not limit what else is included.

2. Enrolment, Fees & Payments

2.1. Enrolment & Payment

- a) Enrolment is confirmed only upon full payment of fees.
- b) Payments can be made via cash or direct deposit. If payment is made via bank transfer, proof of transfer may be required.
- c) We do not accept card payments.
- d) Receipts are issued upon request.

2.2. Pricing & GST

- a) Little Goal is not registered for goods and services tax (GST) and therefore does not charge GST.

3. Cancellation, Refunds & Transfers

3.1. Refund Policy

- a) Refunds or credits will not be provided unless required by law or expressly stated in this Terms and Conditions.
- b) No refunds will be issued for absences, early withdrawals, or missed Classes.

3.2. Cancellation & Class Changes

- a) We reserve the right to modify Class/Course schedules or timetables.
- b) If you miss a Class, you may attend another Class within the same Course as a makeup Class, provided it takes place within seven (7) calendar days of the

missed Class. If no Classes remain in the same Term, no makeup Class will be.

- c) The activities and content delivered in a makeup Class may differ from those in the original Class.
- d) While we will make every effort to accommodate your preferred date and time of a makeup Class, placement is subject to availability. We will use our best endeavours to arrange an alternative Class where possible.
- e) We reserve the right to alter the schedule, location, teachers, or content of any Class or Course with minimal notice.
- f) We may reject any enrolment at our discretion.
- g) We may terminate a Student's enrolment, or dismiss a Student, at any time without providing a reason.

4. Student Conduct & Responsibilities

4.1. Student Behaviour

- a) Students must respect fellow Students, teachers, and property.
- b) Discrimination or inappropriate behaviour will not be tolerated. Students who engage in disruptive conduct may be removed, suspended, or expelled from Classes.
- c) Cleaning of the Classroom and shared spaces is a collective responsibility.

4.2. Punctuality

- a) Students must arrive on time for their scheduled Classes.

4.3. Parent & Guardian Responsibilities

- a) Parents or guardians must escort Students to and from the Centre and ensure they are collected promptly at the end of each Class. If a Student is not picked up after Class:
 - i. The Student may be left unattended if another Class is running.
 - ii. We may contact the police, emergency contacts, or Child Protection Helpline (132 111) if necessary and take appropriate action as advised by the relevant authorities.
- b) Parents or guardians are not permitted in the Classroom while a Class is in session.
- c) Students may use the restroom independently, and the restroom is located outside the Centre.

5. Personal Belongings & Clothing

- a) We are not responsible for lost or damaged personal items.

- b) Some colouring materials used in our Classes may cause permanent stains. We are not responsible for damage to clothing or personal belongings.

6. Photography & Media Consent

- a) We may take photos or videos of Students during class for the following purposes:
 - i. Promotional use, including on social media, brochures, websites and other marketing materials; or
 - ii. Administrative purposes, such as documentation and internal records.
- b) Images and video clips will never be sold or used for any purpose other than those stated in this clause 6(a).
- c) Your consent is implied unless you inform us in writing that you do not wish to be photographed or filmed.

7. Occupational Health & Safety

- a) If the Student has a medical condition, allergy, or disability that may affect participation, you must notify us at enrolment.
- b) We take all reasonable steps to ensure safety but are not liable for injuries, accidents, or medical issues that occur during class.
- c) In a medical emergency, we may seek emergency medical assistance at your expense if we are unable to contact you.

8. Privacy & Data Protection

8.1. Collection & Use of Personal Information

- a) By enrolling, you consent to the collection and use of your personal data for:
 - i. Processing enrolments and payments.
 - ii. Communicating updates, schedules, and promotional materials.
 - iii. Complying with legal requirements.

8.2. Privacy Protection

- a) We will not disclose personal information to third parties except:
 - i. When legally required.
 - ii. When using third-party storage (physically or digitally), processing, or consulting services.
- b) You may opt out of marketing communications at any time.

9. Liability & Indemnity

- a) We are not liable for personal injury, accidents, loss, or damage to personal property during class.
- b) Students retain ownership of artwork they create, but we reserve the right to use it for promotional purposes.

10. Class Operations

10.1. Teacher Availability & Substitutions

- a) Teachers may change due to illness, unforeseen circumstances or administrative/commercial reasons, and we may arrange a substitute at our discretion.

10.2. Materials & Equipment Usage

- a) We provide essential materials for Classes but may require Students to bring specific items (e.g. photos, toys).
- b) We do not provide electronic devices for Classes requiring them (e.g. iPads for digital art).

10.3. Food & Drink

- a) We may provide snacks, candy, and beverages.
- b) Students may share food unless otherwise instructed by parents or guardians.
- c) If the Student has dietary restrictions, you must inform us in advance.

10.4. Weather & Emergency Closures

- a) If Classes are cancelled due to extreme weather or emergencies, we will announce the cancellation on one or more of our social media platforms as well as other available channels. Direct notifications may not be provided.
- b) We may issue refunds or reschedule Classes at our discretion.

10.5. Force Majeure

- a) We are not responsible for disruptions caused by external events beyond our control, including natural disasters, pandemics, or other force majeure events.

11. Discounts & Promotions

11.1. Referral Discount

- a) Where specified in our promotional materials, certain Classes or Courses may be eligible for a referral discount (the **Referral Discount**). This means that a Referrer who introduces a New Student to us may be eligible for a discount on

- a) A Course in the same or next Term as the New Student's first enrolment, subject to the terms and conditions outlined in clauses from 11.1(b) to 11.1(f).
- b) Unless otherwise stated, the value of the Referral Discount is \$20.
- c) To redeem the Referral Discount, the Referrer must be our Student.
- d) The referred person (the **New Student**) must:
 - i. Be a different person from the Referrer.
 - ii. Have never previously attended any Class or Course offered by us.
 - iii. Have paid the full Course fee in advance.
- e) If the New Student receives a refund for any reason:
 - i. The Referrer may retain the Referral Discount only if it has already been redeemed.
 - ii. If the Referral Discount has not yet been used, we reserve the right to revoke it.
- f) The Referral Discount is non-transferable and cannot be exchanged for cash or credit.

11.2. Early Bird Discount

- a) Where specified in our promotional materials, certain Classes or Courses may be eligible for a discount when full payment for the Class or Course is made on or before a specific date (the **Early Bird Discount**).
- b) Unless otherwise stated, a value of the Early Bird Discount is \$30.

12. Changes to Terms & Conditions

- a) We reserve the right to update these Terms & Conditions at any time.
- b) You will be notified of any significant changes.

End of the Terms and Conditions